

## UNDERTAKINGS TO THE OFFICE OF FAIR TRADING

**Germanwings GmbH** (the "Company") has agreed to provide undertakings to the Office of Fair Trading (the "OFT") in response to an investigation by the OFT into possible breaches of the Consumer Protection from Unfair Trading Regulations 2008 (the "CPRs").

This undertaking applies to any conduct of the Company that takes place, or has an impact on consumers, in the UK.

For the purpose of these undertakings, "Headline Price" is the price stated as being available in any of the Company's advertising (in any medium), including the price(s) first displayed to customers further to a flight or holiday search on the Company's website;

The Company gives the following undertakings to the OFT under section 219 of the Enterprise Act 2002 ("EA02"):

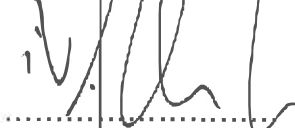
1. The Company will not charge an additional fee, above any charges included in the Headline Price, for making a payment in respect of the booking of flights and ancillary services, where a debit card is used.
2. If the Company charges any additional fee, above any charges included in the Headline Price, in relation to making a payment or a booking where a debit card is not used, such a fee will not be described as an "administration", "transaction", "booking" or "handling" fee or in any similar manner that suggests that it reflects the costs incurred by the Company, where the amount of the fee is more than the increased cost to the Company of processing that payment method compared to payment by debit card.
3. Any such additional payment fee applied to payments or bookings made other than by debit card will be described in clearly visible text in any advertising which displays the Headline Price and notified to consumers on each page of the Company's website where the Headline Price is displayed in clearly visible text and by means of a prominent link to a list of charges.
4. As from 26 September 2012 the Company's website and other marketing materials will comply with the undertakings given in paragraphs 1 to 3 above.
5. The Company will not (whether by its officers, employees, agents or otherwise or by directing any other entity or individual) consent to or connive in conduct which infringes

paragraphs 1 to 4 above by another body corporate with which it has a special relationship (within the meaning of section 222(3) of the EA02).

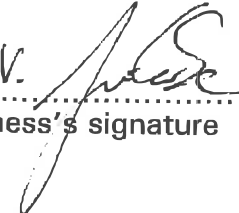
I am authorised to sign these undertakings on behalf of Germanwings GmbH

Date: 28.09.2012

Gerd Ahlert  
.....  
Director (print name)

  
.....  
Director's signature

GABBE, JURI  
.....  
Witness (print name)

i.V.   
.....  
Witness's signature