

PART 8 OF THE ENTERPRISE ACT 2002 ("THE EA02")**UNITED CARPETS GROUP plc****UNDERTAKINGS TO THE OFFICE OF FAIR TRADING (PURSUANT TO SECTION 219 OF THE EA02)**

United Carpets Group plc, has agreed to provide undertakings to the Office of Fair Trading ("the OFT") in response to an investigation by the OFT into contended breaches of the Consumer Protection from Unfair Trading Regulations 2008 ("the CPRs").

UNITED CARPETS GROUP PLC hereby undertakes to the OFT pursuant to section 219 EA02 that:

- (a) it will not (whether by itself, its employees or agents or otherwise) continue or repeat the conduct described in paragraphs numbered 1 to 3 below (the Prohibited Conduct);
- (b) it will not (whether by itself, its employees or agents or otherwise) engage in the Prohibited Conduct in the course of its business; and
- (c) it will not (whether by itself, its employees or agents or otherwise) consent to, or connive in, the carrying out of the Prohibited Conduct by a body corporate with which it has a special relationship (within the meaning of section 222(3), EA02)

The Prohibited Conduct, which harms the collective interests of consumers, is defined below.

Definitions

Advertised '**reference price**' of a product means a price such as a Recommended Retail Price ("RRP") or similar or a (higher) previous or future selling price, against which a comparison has been made with your (lower) current selling price, in order to show a saving and/or discount

Advertised '**sale price**' of a product means the current price at which a product is advertised or offered for sale, where this price is compared to another higher price.

Consumer Protection from Unfair Trading Regulations 2008 ('CPRs')

Misleading actions

Engage in any of the following types of conduct which constitute misleading actions, within the meaning of Regulation 5 of the CPRs namely:

1. Giving a false or misleading impression as to the existence of a price advantage and/or the value of a product, including:
 - (i) Displaying, advertising or using a reference price that is not a genuine Recommended Retail Price ("RRP") for the product, in particular:
 - (a) where the RRP is one which the retailer has stipulated to the supplier/manufacturer; and/or
 - (b) where the RRP is one which does not reflect a typical selling price of the product because it includes ancillary costs; and/or
 - (c) where the RRP is not a price at which the product is generally sold.
2. Giving a false or misleading impression that a price advantage or discount is time limited when in fact this is not the case; including:
 - (i) Displaying or advertising a "closing down for refurbishment" promotion without giving consumers a clear, unambiguous and concise explanation of the limitations of the promotion;
 - (ii) Displaying or advertising a "closing down sale" promotion without giving consumers a clear, unambiguous and concise explanation of the limitations of the promotion.

Schedule 1 practices

3. Engaging in any conduct which constitutes a breach of Schedule 1 paragraph 15 of the CPRs namely:

- (i) Claiming that a trader is about to cease trading or move premises when he is not.

Professional Diligence

4. It is prohibited to engage in any conduct which contravenes the requirements of professional diligence in breach of Regulation 3(3)(a) of the CPRs namely:

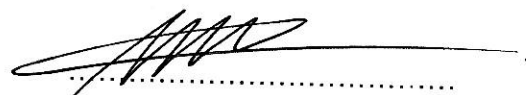
- (i) Failing to exercise the standard of special skill and care commensurate with (a) honest market practice or (b) the general principle of good faith, through: the use of RRP's that are not genuine to give a false or misleading impression as to the existence of a price advantage and/or the value of a product.

I am authorised to sign these undertakings on behalf of United Carpets Group plc.

Paul Eyre
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Director (print name)

Will Hickman
.....
Witness (print name)


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Director's signature


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Witness's signature

Date: 2 / 12 / 2013

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