Lesley Griffiths AC / AM Y Gweinidog Cymunedau a Threchu Tlodi Minister for Communities and Tackling Poverty



Ein cyf/ Our ref: MB/LG/1000/15

Llywodraeth Cymru Welsh Government

Alex Chisholm
Chief Executive
Competition and Markets Authority
Victoria House
37 Southampton Row
London
WC1B 4AD



March 2015

Dear Mr Chroholm,

Further to the market study into residential property management services carried out by the Competition and Markets Authority (CMA) as it applies to Wales, I understand my officials have assisted your organisation throughout the study, which I welcome.

The study raises some very valid points about where problems lie within the leasehold sector. The leaseholder and freeholder relationship can be a very complex area, with many problems that can arise, especially in relation to the property management.

I will be giving further full consideration to each of the recommendations contained within the study, looking at how the problems raised could be dealt with in future, whether by your recommendations or through some other form of resolution. My officials will continue to correspond with the CMA regarding any future work which is taken forward as a result of this report.

Thank you for the study, which gives us a very strong evidence-base to look at potential improvements to the leasehold sector in Wales.

Lesley Griffiths AC / AM

Y Gweinidog Cymunedau a Threchu Tlodi Minister for Communities and Tackling Poverty