AAIB Bulletin No: 10/95 Ref: EW/G95/08/14 Category: 1.1

INCIDENT

Aircraft Type and Registration: Boeing 737-500, G-BVZF

No & Type of Engines: 2 CFM56-3C1 turbofan engines

Year of Manufacture: 1990

Date & Time (UTC): 12 August 1995 at 0735 hrs

Location: London Heathrow Airport

Type of Flight: Public Transport

Persons on Board: Crew - 7 Passengers - 91

Injuries: Crew - None Passengers - None

Nature of Damage: Dent in left hand leading edge slat to be repaired at next

maintenance check

Commander's Licence: Airline Transport Pilot's Licence

Commander's Age: 35 years

Commander's Flying Experience: Not supplied

Last 90 days - 163 hours Last 28 days - 49 hours

Information Source: Aircraft Accident Report Form submitted by the pilot

A catering truck was being reversed away from the aircraft under the direction of a staff member from another airline who was ensuring that it kept clear of some passenger coaches belonging to his airline. Whilst reversing, the truck struck the leading edge of the aircraft causing a small dent. The airline attributed the incident to excessive congestion caused by the parking of ground equipment although there is no indication that any equipment was parked incorrectly.