No: 9/92 Ref: EW/G92/08/05 Category: 4

Aircraft Type and Registration: Fokker F27 Mk 200 Friendship, G-BAUR

No & Type of Engines: 2 Rolls-Royce Dart 528-7E turboprop engines

Year of Manufacture: 1963

Date & Time (UTC): 4 August 1992 at 1445 hrs

Location: Southampton Eastleigh Airport, Hampshire

Type of Flight: Public Transport

Persons on Board: Crew - 4 Passengers - 15

Injuries: Passengers - None

Nature of Damage: None

Commander's Licence: Airline Transport Pilot's Licence

Commander's Age: 34 years

Commander's Flying Experience: 2,980 hours (of which 350 were on type)

Last 90 days - 94 hours Last 28 days - 42 hours

Information Source: Aircraft Accident Report Form submitted by the pilot

The passengers were preparing to disembark from the aircraft which was stationary on the stand at Southampton Airport. A member of the cabin staff, who had been bending down to assist a passenger, hit her head on an open overhead locker door as she stood up. The door had, unknown to her, been opened by another passenger. Although she felt unwell, the cabin attendant thought that she would be able to continue working on the subsequent sector to Guernsey. However, during the flight her condition worsened and, after landing, she was taken to hospital where she was diagnosed as having suffered concussion.