

PRIVATE MOTOR INSURANCE MARKET INVESTIGATION

Appointment of supplier for vehicle inspection programme

On 29 April 2013, as part of its investigation into private motor insurance, the Competition Commission (CC) issued a notice stating its intention to engage a company to carry out inspections of vehicles which have been involved in accidents and repaired.

The CC has now appointed MSX International Limited, The Octagon, 27 Middlebrough, Colchester, Essex, CO1 1TG (www.msxi.com), to undertake this work.

The objectives of the assessments are to look into the quality of repairs which have been made on vehicles which have been involved in accidents by comparing the pre-accident condition (evidenced through documentation) with the post-accident condition (evidenced through physical inspection) of the parts of the vehicle which have been repaired; and to identify any parts damaged through the accident which have not been repaired.

The sample for the inspections has been taken from a survey to investigate post-accident experiences of 'non-fault' claimants which was recently undertaken for the CC by IFF Research.