

From: [A cinema customer from Bury St Edmunds]  
Sent: 18 June 2013 16:22  
To: CineworldCityScreen  
Subject: PictureHouse

Dear Sir,  
I live in Bury St Edmunds.

I have been asked to complete a survey about the above group being taken over by Cineworld and have done so.

The key point for me was not raised in the survey.

Cineworld stated that no changes were to take place and on that basis I renewed my membership. They then have not shown certain films which can only be seen at the mausoleums that Cineworld have always operated. The recent Star Trek is an example.

Obviously they are going to run the operations in such a way that things are going to be very different if they segment their offerings in this way.

I have e-mailed Cineworld with my concerns - they have not seen fit to reply.

Best Regards,