Member of public 3

22 January 2014

Dear Sirs

Hospital lab test costs

For reasons of expediency, I recently attended the Runnymede hospital for a private consultation. I had previously enquired as to the likely cost and did not have an issue when presented with the bill.

However the hospital also charged me for a [%] which I had not requested and, whilst I was obviously aware a sample was taken, I was not informed that this would cost extra.

The additional amount is $\mathfrak{L}[\mathbb{K}]$ and I can't even discover if this is reasonable.

I saw that you are producing a report on overcharging by private hospitals and hence this email. It also allows me to vent a little steam.