Consultant 15

1 May 2012

Dear Sir/ Madam

I am writing on behalf of my orthopaedic colleagues.

We believe the recent downgrading of the benefit maxima by BUPA is anti competitive for the following reasons.

- 1. BUPA will attempt though a process of managed care to direct patients to surgeons who agree to invoice at the new low (unreasonable) tariff rather than allow free market choice by allowing patients to request a surgeon of their choice.
- 2. Alternatively we argue that GPs with their patients are best placed to decide who is the best choice specialist for any particular case based on their own knowledge of how a specialist has provided care on similar patients in the past. Specialists who agree to to new tariffs may not be able to provide the best care for patients. For example a hand surgeon may still perform knee replacement on an occasional basis. This individual would not be regarded as a knee specialist but may still attract a referral if he decided to comply with the BUPA initiative. We believe this would not be in the patient's best interest.
- 3. We believe BUPA are unfairly using their position of market dominance by trying to reduce professional fees that have essentially remained unaltered for 20 years. There is no "tariff" for having a gas boiler serviced, for a bunch of flowers or completing a tax return. Why therefore should BUPA feel in a position to fix a market rate for a medical professional service?
- 4. There has been no consultation with the profession on these new proposals, rather have adopted a heavy -handed approach by imposing the changes at short notice without an adequate consultation period.
- 5. BUPA argue that these changes will benefit patients. There is no evidence for this. These changes are more likely simply to boost BUPA company profits.
- 6. If the new low tariffs are introduced this will deter new surgeons from setting up in private practises and thus effectively reduce patient choice.